

When racks are empty and ready to be recovered, please reach out to CC, via one of the below methods.

1. Email *This is the preferred method

- Send an email to Rackpickup@cc-racks.com.
- Include your full company name, address, contact number and CC rack pickup quantity.

2. Phone

- Call the CC recovery department (866) 498-9363.
- Leave your name, city, state, contact number and how many racks are needing to be picked up.

How to identify a CC rack versus other grower owned racks



Contact list for additional help:

- Ashley Sohaney – Account Manager (Ashley.sohaney@cc-racks.com) Cell – (386) 216-3774
- Jana Neer – CC Retailer Partner (jana.neer@cc-racks.com)
- Christy Villanueva– Recovery Coordinator (Rackpickup@cc-racks.com)
- Vick Badh– Recovery Manager (Vick.badh@cc-racks.com)

Willoway Representative:

- Tanner Russel – Transportation Coordinator (trussel@wninc.com)

*Note: CC's goal is to have racks recovered within 10-14 days **once they have been contacted**. Please note that holidays may alter this time frame slightly. Post spring, we are also inundated with recoveries so this may also cause a slight delay, but we do our very best to maintain this time frame.*